REMOTE CONTROL

SUBSCRIPTION/ASSOCIATION / ACTIVATION AND USAGE

This user guide will explain the path that you need to follow to activate Remote Control for your car.

First of all, to use Remote Control, you need to sign up for a MyCitroën account and register your car. If you haven't yet installed the mobile app on your smartphone, you can easily do it by downloading the app from Google Play Store or App Store.



Open the app MyCitroën, visit the Services store section and select "Discover" to activate Remote Control. Tap on "START ACTIVATION" and follow the few steps to activate your new service.

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	SERVICES YOUR TO DISCOVER SERVICES	_
B→ C→	CONNECTED SERVICES	Remote control
453 m. 20 ml Your vehicle is untocked The ED a a a APPOINTMENT & ESTIMATE MY SERVICE CENTRE	Remote control Remote controls allow you to monitor the locking status of your car using your phone. Free see general conditions	Remote controls allow you to monitor the locking status of your car using your phone. > You will also be able to lock/unlock your car and locate it remotely.
Charge > Unplugged >	E-remote control	■ Locking and unlocking car doors ∨
Air conditioning > No programmation	Checking the preconditioning and charging of your vehicle Free see general conditions	ED Hazard lights
A Plan your next journey	see general conditions	
Lance Q to inter one to inte	Connected 3D navigation TomTom 3D Connected Navigation System Included for 3 years in the price of the vehicle	 Horn To be able to activate this service, and you need to have the car key in your possession.
Last know vehicle's position		
6 avenue general de Gaulle de la république 75000 Paris	AFTER SALES	
Save vehicle's Position Get a route to my vehicle WORLD CITROËN	Booklet Automatic reporting of certified maintenance Free See general conditions	> START ACTIVATION
Home CN Maintenance Vehicle		

You will redirect on the Service Activation page, in which you can read what Remote Control is and the benefits you will get from this service. Scroll down and tap on the "GET" button to continue activating the service.

To activate Remote Control it is important to read and accept the General Conditions, After saving your preferences, you can start the activation process through the Mobile App, just tapping on "CONTINUE TO MYCITROËN".

The 3 steps that you need to follow in this moment will take you only few minutes and at the end you can start to enjoy your Remote Control. At the beginning, confirm that you have already read and accepted the terms and condition, then start the activation.

< My Citroën account certification			
My Citroën account certification process			
To be able to control your vehicle remotely from your smartphone, you must complete this ten-minutes path in three steps.			
You can stop it at any time and resume later.			
0			
Define a trusted phone number			
Set a My Citroën safety code			
Secured bluetooth connection (To do in the vehicle)			
I agree to the terms and conditions of use			
START			

1. Enter your phone number and enter the code that you received via SMS

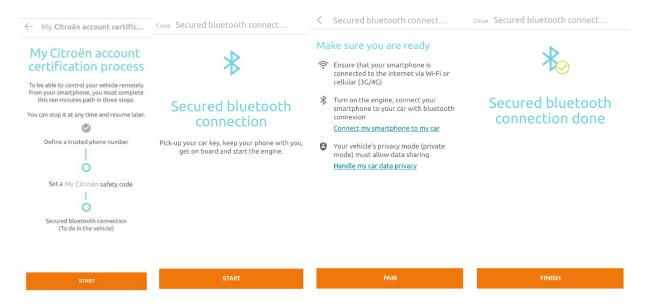
close Trusted phone number	C Trusted phone number	C Trusted phone number
6	Enter your trusted telephone number. Country	We have send you a 6-digit code by SMS. Please fill it in here to confirm your trusted phone number.
	Select 🗸	Received code
Define a trusted	Phone number	_
phone number	Ex (03 04 04 90 90)	<u>Re-send me the code</u>
This telephone number will allow us to identify you in a secure way. It will be useful to ask you for confirmation of any secured operation.		

START		CO	NTINUE	CONTINUE
< Trust	ed phone nu	mber	Close Trusted	d phone number
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2. Create your personal 4-digits Safety Code. To start this step, you will receive a temporary code via SMS. First insert it to register your phone and then create your Safety Code. This code will allow you to secure remotely access to your car and to use the Remote Control features.

< MyCitroën account certification	close MyCitroën safety code	K MyCitroën safety code
MyCitroën account certification process To be able to control your vehicle remotely from your smartphone, you must complete this ten-minutes path in three steps. You can stop it at any time and resume later. Define a trusted phone number Define a trusted phone number Set a MyDS safety code Set a MyDS safety code Secured bluetooth connection (To do in the vehicle)	Contraction Set a MyCitroën Safety code Shi code, specific to your MyCitroën account, enables us to authenticate you. Note it will be regularly requested to ensure that it is indeed you who are using the application.	We have send you a 9-digit code by SMS. Yo need to fill it to then set your safety code. Received code Enable <u>Re-send me the code</u>
START	START ← MyCitroën safety code ×	сонтіние MyCitroën safety code
We have send you a 9-digit code by SMS. Yo need to fill it to then set your safety code. Received code 1234 Re-send me the code Define a 4-digit safety code to interact with your car from your smartphone. Set the safety code	u I234 Re-send me the code Define a 4-digit safety code to interact with your car from your smartphone. Set the safety code 1234	MyCitroën safety code set
- 4 5 6	Continue % + 1 2 3 % _ _ 4 5 6 _	

3. Connect your mobile phone to your vehicle using the Bluetooth. Go on your vehicle, turn on the engine, turn on the Bluetooth on your mobile phone, and click on "PAIR" to start the association.



Now the Remote Control service is active: you may be asked to update your vehicle equipment software to full enjoy all the features and manage your car remotely.

HOW TO USE YOUR REMOTE CONTROL:

Once you have activated Remote Control for your vehicle, you can control the locking status of your car, lock and unlock the doors or turn on the light and the horn in few simple steps.

To remotely control your car, you need only to open MyCitroën app, select the icon of the command that you would like to send to your vehicle, confirm the action and wait few seconds. Remember that each 7 days you need to confirm the remote commands using your safety code.

